

ABOUT THE AUTHOR

JC Gibson



JC Gibson joined Firstsource as Executive Vice President of North American Human Resources in 2013, bringing more than 20 years of Human Resources experience to his role. Most recently, he was with the private equity group Welsh, Carson, Anderson and Stowe, where he was the senior HR leader for portfolio companies such as MedE America/WebMD and S.H.P.S. Prior to that, Mr. Gibson was Global Director at Ferro Corporation, serving 5,000 employees across 20 countries. He is a graduate of Case Western Reserve University with a Master's Degree in Organizational Development and Analysis.